

Statewide Program Management Consultant

Open House

September 14, 2005

Raddison Hotel Seattle Airport

Q & A Session

Questions: What is interface between GEC and SPM—Can the SPM also be GEC or is the person precluded? What is potential for GEC work? Will Tier 2 be one person?

Answers: SPM cannot directly oversee work as a GEC. The SOQ asks each firm/team to include a proposal for how they would address this relationship and handle the firewall issues. The potential GEC work is shown in the SOQ. This work will only move forward if Initiative 912 fails. We envision Tier 2 to be one to two people in each of the regions identified in the SOQ and one individual for WSF and Rail Capital. Tier 2 will report to PC&R in an oversight role.

Question: Would you clarify Staff Assessment and retention of State Employees?

Answer: As part of Phase 1, the SPM would advise if we have all pieces in place to deliver the capital construction program with the right people. We also want you to include as assessment of the retirement trends and the strengths and weaknesses in our current staffing as it relates to program delivery.

Question: Who is the consultant for Assessment of computer systems?

Answer: This current work is being done by Eclipse Corporation. This product was requested by the Legislature and is scheduled to be completed by December 2005

Question: Do you see the SPM doing the actual transition of the strategic plan?

Answer: This would be worked with PC&R and the Regions. The SPM would be looking at how we train people to work with new tools or existing tools to come up with the product.

Question: Would you clarify--- are you looking for the ability to interface with existing tools?

Answer: We are looking for tools that will help us manage and report the delivery of our program and projects. Phase 1 will assess our existing tools. We want to emphasize that we are looking for tools that will interface with existing systems.

Question: What is the relationship between GEC skills and SPM – can you elaborate?

Answer: The GEC will work for the Regions in a delivery role. The SPM works for PC&R in a program oversight role. Tier 3 SPM will be hired by PC&R at the request of the regions. This Tier 3 staff will provide that SPM role and provide information that will be rolled up and reported at a program level.

Questions: Is the GEC staff separate from SPM?

Answer: Yes. As described in the SOQ. GEC will be hired by the Region with a project delivery role. The SPM will be hired by PC&R with a Program Oversight role.

Question: Are you soliciting 2 SPM's? Is there a SPM role for Alaskan Way Viaduct?

Answer: We are hiring one SPM firm. However, there may be a role for a SPM at the Tier 3 level to be involved with the AWW project. This Tier 3 role is described above.

Question: Do you want to see resumes for Tier 2 or Tier 3 team members under SPM?

Answer: We recognize some of this is unknown. We are looking for perspectives of your team? The question that we need answered is what are the resources available by the firm/team to bring staff on board?

Question: Does Washington State Ferries / Regions fall under Tier 2?

Answer: The intent of Tier 2 is to have one person for Rail and WSF.

Question: Firewall Issue – Can a consultant be a contractor?

Answer: Doing work as WSDOT contractor is considered a firewall – Yes, consultant could be a WSDOT contractor

Question: Would you touch on role of GEC for I-90?

Answer: I-90 – Project Team - Bring on GEC consultant – use Tier 2 SPM services as necessary.

Question: What about Incentives? SPM won't have ability to influence projects. Is SPM in a reporting role with no authority to direct work?

Answer: This is an area that we are looking for some creativity as part of your proposals. We understand that the SPM has an oversight role and not directly responsible for project delivery. Given this relationship, we do want your proposals that recognize that the overall delivery and oversight of the program does contain benefits to WSDOT. With this, we look forward to your ideas.

Question: Will Office of Information Technology (OIT) participate in the WSDOT Statewide Program Management (SPM) Consultant SOQ review?

Answer: Yes

Question: Within the SOQ, is there benefit in describing our transportation related, technical expertise in the following areas?

Answer: Yes. An overview of the firm's technical expertise in these areas will be helpful.

- Software/Web Development
- Geographic Information Systems (GIS)
- Asset Management
- Server/Storage
- Network/Telecommunications/VoIP/IP Telephony/Fiber
- Toll Systems

Question: One of the Phase I SPM deliverables is “an assessment of WSDOT's program and project management system.” What is the correlation between the Critical Applications Assessment and this deliverable?

Answer: There is significant overlap between the Critical Applications Assessment and the SPM RFQ. OIT and PC&R have agreed to stay closely aligned as we move forward with the two efforts. The Critical Applications Assessment should be completed or near completion by the time a firm is selected for the PC&R work. The findings from the Critical Applications Assessment will be a primary source of input to the PC&R process.

Question: How do you see the SPM's participating in the technology portion of PC&R solutions?

Answer: The selected SPM firm should recommend tools to support the SPM process and have expertise to assist WSDOT staff with any integration that is required with existing agency systems.

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